

MyHana Internet Banking

Inquiry



Inquiry

On Inquiry, customer can view their account balance, account history and to print proof of transactions. To view these information on MyHana Internet Banking, customer must login on MyHana Internet Banking using their User ID and password.

Inquiry menu consist of :

1. Account

Account will list all of account within 1 CIF.

2. Account History

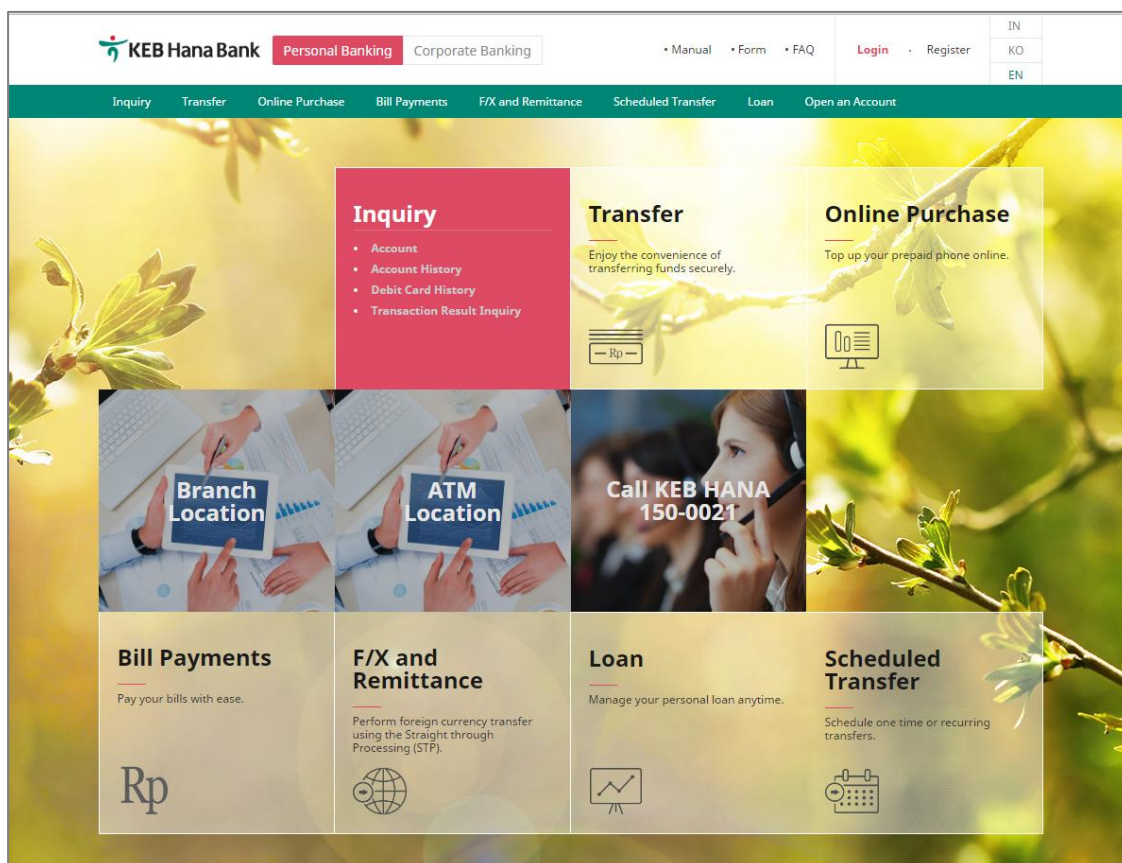
Account history will displayed transaction record on each account,

3. Debit Card History

Customer is able to see history transaction and print history transaction based on debit card number.

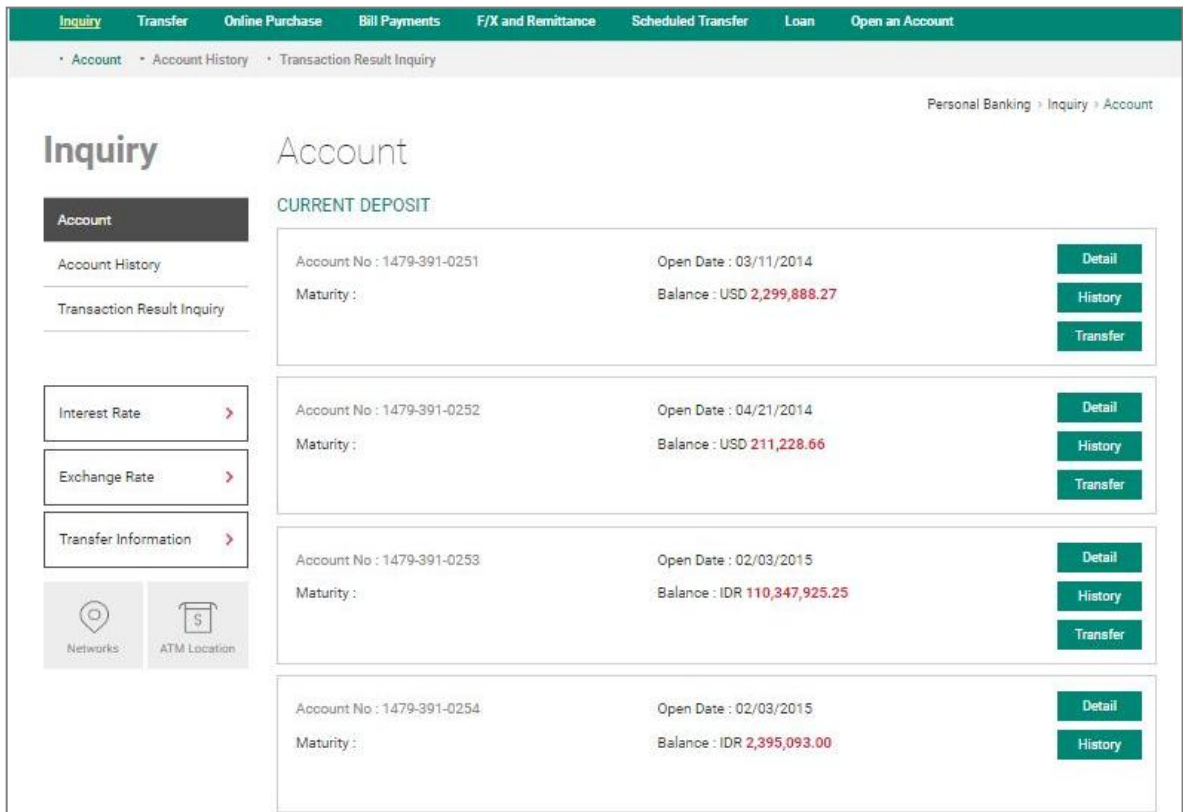
4. Transaction Result Inquiry

Transaction result inquiry will displayed all transaction had been done through MyHana. Customer is able to print proof of transaction.



1. Account

- 1) Go to 'Inquiry' >> Account.
- 2) All of customer accounts within 1 (one) CIF will be displayed on the screen.



The screenshot shows the 'Inquiry' page for 'Account'. The top navigation bar includes links for Inquiry, Transfer, Online Purchase, Bill Payments, F/X and Remittance, Scheduled Transfer, Loan, and Open an Account. Below this, a breadcrumb trail shows 'Account' > 'Account History' > 'Transaction Result Inquiry'. The main content area is titled 'Inquiry Account' and features a sidebar with 'Account' (selected), 'Account History', and 'Transaction Result Inquiry'. The main area displays a list of accounts under the heading 'CURRENT DEPOSIT'. Each account entry includes the Account No., Open Date, Maturity, and Balance, along with buttons for 'Detail', 'History', and 'Transfer'.

Account No.	Open Date	Maturity	Balance	Detail	History	Transfer
1479-391-0251	03/11/2014		USD 2,299,888.27	Detail	History	Transfer
1479-391-0252	04/21/2014		USD 211,228.66	Detail	History	Transfer
1479-391-0253	02/03/2015		IDR 110,347,925.25	Detail	History	Transfer
1479-391-0254	02/03/2015		IDR 2,395,093.00	Detail	History	Transfer

Note

1) Detail :

To check detailed account information such as account opening date and account balance.

2) Account History :

Information on previous transactions in each account.

3) Transfer :

Facility for Online Transfer, LLG, RTGS and Hana to Hana transfer.

2. Account history

- 1) Go to 'Inquiry' >> Account History.
- 2) Choose an account and transaction period (up to 3 years).

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[Transfer](#)
[Online Purchase](#)
[Bill Payments](#)
[F/X and Remittance](#)
[Scheduled Transfer](#)
[Loan](#)
[Open an Account](#)

[Account](#)
[Account History](#)
[Transaction Result Inquiry](#)

Personal Banking > Inquiry > Account History

Inquiry

Account History

Account

Account History
Transaction Result Inquiry

Account Information
1479-391-0250
Available Amount : IDR 32,932,189,234.34

Inquiry Period
10/03/2016 - 10/10/2016
Asc Desc
Today 1 Week 1 Month 3 Months 1 Year 2 Years 3 Years

Inquiry

Date	Remark	Credit/Debit	Trx. Amount	Balance
10/06/2016	DESTINATION CUST NAME-----	-	IDR 10,000.00	IDR 32,932,189,234.34
10/06/2016	DESTINATION CUST NAME-----	-	IDR 1,000,000.00	IDR 32,932,199,234.34
10/06/2016	DESTINATION CUST NAME-----	-	IDR 10,088.00	IDR 32,933,199,234.34
10/06/2016	Pay QR : Payment Loyalty	-	IDR 4,500.00	IDR 32,933,209,322.34
10/06/2016	Pay QR : Payment Loyalty	-	IDR 9,500.00	IDR 32,933,213,822.34

Prev 1 2 Next

Starting Balance	Total Debits	Total Credits	Ending Balance
32,933,242,322.34	1,053,088.00	0.00	32,932,189,234.34

Download Excel

Note:

Account History can be downloaded and open with Microsoft Excel. Maximum download period is 1 (one) month or 30 days.

3. Transaction Result Inquiry

- 1) Go to 'Inquiry' >> Transaction Result Inquiry.
- 2) Choose an account and transaction period (up to 3 years). Then, click on [Inquiry].
- 3) Transaction details on previous successful transaction can be redisplayed and reprinted.

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Personal Banking > Inquiry > Transaction Result Inquiry

Inquiry

Transaction Result Inquiry

Account

Account History

Transaction Result Inquiry

Account No

1479-391-0250

Inquiry Period

10/10/2013

10/10/2016

Asc

Desc

Today

1 Week

1 Month

3 Months

1 Year

2 Years

3 Years

Inquiry

Interest Rate

Exchange Rate

Transfer Information

Networks

ATM Location

Date	Beneficiary Name	Beneficiary Bank	Beneficiary Account No	Amount	Action
10/06/2016	DESTINATION CUST NAME----- --35	BANK PANIN	1234567890	IDR 10,000.00	Detail
10/06/2016	DESTINATION CUST NAME----- --35	BANK PANIN	1234567890	IDR 1,000,000.00	Detail
10/06/2016	DESTINATION CUST NAME----- --35	BANK MANDIRI (MANDIRI)	56565656	IDR 10,088.00	Detail
09/30/2016	DESTINATION CUST NAME----- --35	BANK MANDIRI (MANDIRI)	56565656	IDR 100,000.00	Detail
09/22/2016	DESTINATION CUST NAME----- --35	BANK RAKYAT INDONESIA (BRI)	88888888	IDR 100,000.00	Detail

Prev

1

2

3

4

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...

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Next

[Download Excel](#)