

MyHana INTERNET BANKING Introduction



PT. KEB HANA INDONESIA

HEAD OFFICE :

Wisma Mulia

Lt.52. Jl. Gatot Subroto Kav.42 Jakarta 12930

Phone : 021-5220222, 5220223 Fax : 021-5220133

SWIFT : HNBNIJJA

E-mail : kebhana@kebhana.co.id

 **KEB Hana Bank**

WELCOME TO MYHANA INTERNET BANKING

MyHana Internet Banking is a banking service facility which helps to make your financial transactions easier. With MyHana Internet Banking, you will be able to make simple transactions such as balance inquiry, money transfer from Hana to Hana, Time Deposit/Hana Future Saving registration, also domestic & overseas money transfer.

MyHana Internet Banking is an electronic banking service which enables you to make a safe, easy and quick banking transaction, 24 hours a day through the internet.

SAFE

MyHana Internet Banking is equipped with layered security system, to ensure your banking transactions are safe.

EASY

MyHana Internet Banking enables you to make banking transactions without visiting any of our branches or ATMs. You can make banking transactions anywhere, anytime. (Except cash withdrawal).

QUICK.

MyHana Internet Banking will speed up your banking transaction process. You can directly access MyHana Internet Banking from your Smartphone.

To use this facility without any difficulties, we suggest you to read this manual.

For more information:

1. Call KEB Hana at 500021
2. Contact our Customer Service Officer in the nearest KEB Hana Bank branches
3. KEB Hana Bank website on <http://www.keb-hana.co.id>

Transaction Types

Transactions available on MyHana Internet Banking.

FUND TRANSFER

1. Beneficiary account number
2. Transfer from Hana to Hana
3. Transfer to other banks (domestic)

Account Information

1. Account Information
Account information from all account within 1 (one) CIF
2. Account History
Information on financial transactions on accounts within 1 (one) CIF (up to 3 years)
3. Transaction Result Inquiry
To view successful transactions made on MyHana Internet Banking and reprint proof of transactions

Foreign Exchange Transactions

1. Remittance
2. Global Transfer
3. Remittance Inquiry
4. Foreign Exchange Transfer (FX Transfer)
5. Foreign Exchange Transfer Inquiry

Open a new account

1. Time Deposit
2. Hana Future Saving

E-commerce :

1. Purchase
2. Payment

Loan :

1. Loan Inquiry
2. Interest Inquiry

Administration

1. Change Password
2. Transfer Password
3. To open a blocked token
4. Hard Token (OTP)
5. Phishing

